

## **Karbon Shine - Ceramic Coating Warranty:**

### **Coverage –**

Karbon Shine warrants the surface coated with Ceramic Protection will be free from defects for a period of up to 3 years from application. Karbon Shine will rectify the damage under the “*Limit of Liability*”.

### **General Conditions –**

1. Warranty coverage is only valid if coating is applied by Karbon Shine.
2. The wheels must only be with original owner.
3. Only wheels used on Passenger Vehicles will be warranted. Commercial vehicles of any kind will not be covered.
4. Original Receipt must be kept for proof of application.
5. The wheels surface must be maintained and washed regularly to Karbon Shine’s recommendations to prevent contamination build up AND the Karbon Shine - Ceramic Extender must be applied as directed at least every 6 months to remain valid.

### **Exclusions –**

1. Where the owner has deemed to have been careless, negligent or fails to maintain the surface in the correct manner.
2. Pre-existing damage to the surface.
3. Damage to the coated surface by incorrect manual wash techniques, automatic car washes, brushes or contaminated wash tools that may cause abrasion, or damage caused by a third party.
4. Swirl marks, marring, scratches, scuffs, scrapes, chips.
5. Water spots – Water spots are caused by hard water (mineral deposits) which are left to dry on the surface and leave a stain.
6. Failed Clear Coat – Peeling, Hazing and Fading.
7. Damage caused by collision, accidental damage, vandalism, malicious damage, fire, hail, flood, stones, surface rust, rail dust, physical damage, paint over spray, water spots or manufacturer defects, or defects which may be covered under a manufacturer’s protection plan.
8. Surfaces that have been treated with any wax product and or have not been maintained in accordance to Karbon Shine’s directions.

### **Limit of Liability (Claims) –**

Damage that may be covered under this warranty must be made aware to Karbon Shine within 30 days, failure to comply will result in this warranty being terminated. Claim determination is at the sole discretion of Karbon Shine, if approved Karbon Shine will provide a warranty replacement of the coating purchased and will terminate of the warranty period. Karbon Shine will not provide installation service or payment for services related to warranty claims.

### **Ceramic Coated Wheel Maintenance –**

Ceramic coated wheels must be washed regularly to ensure coating longevity, or you may hurt the longevity and effectiveness of the coating.

- Wheels should be cleaned regularly with soap and water only (Karbon Shine recommends using our Ceramic Wash), no harsh chemicals, harsh degreasers, or wax products should be used to clean or detail your coated wheels.
- Only use a microfiber wash mitt or soft sponge on your wheels. Automatic car washes, brushes or contaminated wash tools may cause abrasion and will hurt the longevity of the coating.

We recommend applying Ceramic Refresh every other wash, at least once a month to extend your ceramic protection using the following directions:

- Wheel surface should be free of any wax, polishes, or solvents before application.
- Shake product well – After Wheels are washed and dry, spray one wheel at a time and wipe off with a clean dry microfiber towel. If you experience residual product or haze, continue wiping with a microfiber towel.

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